



March 12, 2024

*Re: Business Community Concerns with SB 104 “Children’s Device Protection Act”*

The Honorable Spencer J. Cox, Governor of Utah:

Children deserve enhanced security and privacy online. We appreciate your work alongside the Legislature on protecting children and providing them with a safe online environment. The business community takes seriously the shared responsibility of incorporating robust protective features in their devices, websites, services, and platforms.<sup>1</sup> While we support the underlying intent of keeping young people safer online, the above five undersigned organizations<sup>2</sup> respectfully urge you to veto SB 104 as we have serious concerns that requiring a state-specific default filter is not adequately tailored to this objective.

Proposals to keep children safe online should be established through a risk-based approach to developing protections for different ages of users and by focusing on tangible harm. Imposing a state-specific default filter is technologically infeasible and would create unobtainable expectations concerning content that filters can reasonably block. Additionally, mobile devices cannot activate filters and other protective features within the confines of a single state, let alone adapt as the device is transported across state borders. As such, we respectfully urge you to resist signing this bill and appreciate the opportunity to further expand on our concerns with the proposed law.

Currently, there are many different filter technologies in a robust and competitive marketplace that provide individuals, families, and commercial entities with a wide range of choices, quality, and cost. Mandating that a device activate a “filter” undermines competition for competing

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<sup>1</sup> Competitive Enterprise Institute, *Children Online Safety Tools*, <https://cei.org/children-online-safety-tools/>.

<sup>2</sup> The business community expressed these and a variety of other concerns in letters in current and past state sessions. See Letters from ACT | The App Association, CCIA, and TechNet Re: Concerns with Device Filter Proposals, available at [https://actonline.org/wp-content/uploads/020524\\_ACT\\_Opposition\\_-SB\\_1253.pdf](https://actonline.org/wp-content/uploads/020524_ACT_Opposition_-SB_1253.pdf), available at <https://ccianet.org/news/2024/02/ccia-testifies-submits-comments-on-device-filtering-bills-in-iowa-idaho/>, available at <https://www.technet.org/wp-content/uploads/2024/02/AZ-HB-2661-Toma-Device-Filter.pdf>.

products and ignores the different approaches to providing effective protection for networks, devices, and individual applications. Additionally, there is no “one-size-fits-all” filter that addresses all potential concerns, including adult websites, scenes in mainstream movies, explicit lyrics in recorded music or videos, and a wide variety of adult-themed content that can be found online in a variety of formats. Different technology filters exist to address different types of content for different media, including videos, music, audio recordings, websites, written materials, and visual images.

It is important to note, however, that while there are many different types of protection technologies to address a wide range of potential harms, no filter is infallible. A law that sets unrealistic expectations for protection that are technologically impossible is a law that will fail to meet its intended purpose, resulting in consumer frustration and costly litigation. Many devices and services have content filtering technologies that allow parents to individually tailor settings and preferences to enable both adults and children to make appropriate choices about the type of content and services they can see and use. These types of filters and settings, however, are not activated by default. This bill could invite significant consumer confusion for adults who are not aware that such filters aimed for children are set by default. We would recommend that the use of such filters continue to be voluntary and an opt-in feature for the specific consumers who wish to utilize them.

Ambiguous and inconsistent regulation at the state or local levels would undermine business certainty, creating significant confusion surrounding compliance. This type of regulatory patchwork may deter new entrants, harming competition, innovation, and consumers. Devices sold into a national market are not and cannot be designed for functionality to trigger by the mere fact that they have moved within a state’s borders. Further, this proposal gives rise to substantial liability concerns stemming from the subjective interpretation of what qualifies as “obscene material.” Given diverse individual and community perceptions, there exists a considerable risk of legal liability for companies that struggle to adhere to dynamic and subjective norms, particularly when a device moves across state boundaries. Implementing these subjective requirements lacks technological feasibility.

The business community advocates for alternative approaches to safeguarding children online such as Florida’s recently passed 2023 HB 379. This legislation facilitates comprehensive training on internet and social media safety for students, parents, and teachers across the entire state. We urge lawmakers to consider following a framework similar to Florida’s law and refrain from passing alternative regulations until laws like Florida’s have been thoroughly implemented, allowing for a more informed assessment of the success of these programs.

Moreover, promoting online safety campaigns like CTIA's Mobile Parent<sup>3</sup> or SIIA's Keep Kids Safe and Connected<sup>4</sup> provides an additional avenue for enhancing safety for children online. This offers parents a convenient and readily accessible method to promptly access and implement recommended safety measures in their homes. Both of these approaches avoid imposing a technologically and operationally infeasible law. In lieu of such legislation, states should explore narrowly tailored, risk-based strategies for crafting protections customized to various age groups and concentrate on addressing tangible harms.

While we respectfully urge you to veto SB 104, we are committed to working to ensure that children's online safety concerns are appropriately addressed and hope to work with your Office and members of the Legislature on this important and complicated matter.

Sincerely,

ACT | The App Association  
Computer & Communications Industry Association  
Consumer Technology Association  
TechNet  
Software & Information Industry Association (SIIA)

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<sup>3</sup> CTIA-The Wireless Association, *Mobile Parent*, <https://mobileparent.org/>.

<sup>4</sup> Software and Information Industry Association (SIIA), *Keep Kids Safe and Connected*, <https://www.keepkidssafeandconnected.com/>.